Mascaro &



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PASQUALE N. MASCARO President

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MEMORANDUM

TO:

All Customers

FROM:

Pasquale N. Mascaro \$

DATE:

December 30, 2021

SUBJECT: Covid-19 Outbreaks

Within our company, we are experiencing many cases of the Omicron Covid-19 virus which, as you know, requires quarantining. We are being impaired in our offices with our management and in the field with our service providers. Obviously, we are maintaining the proper health protocols to assure the safety of our employees and their families. We do have contingencies built into our operations to maintain our service obligations. Should any inconsistencies occur with your collections, please direct your concerns to your servicing division or feel free to contact our Corporate Quality Control Department at 484-398-6500. You can ask for Janine or Bryant.

Thank you for your continued cooperation.